



Dog Walking & Pet Sitting Service Contract

CLIENT INFORMATION / PET PROFILE

DATE: _____

Owner's Name: _____

Address: _____ Unit #: _____ City: _____ State: _____ Zip: _____

Home Tel: _____ Cell: _____

Work Tel: _____ Ext: _____

E-Mail Address: _____

Pet Information:

Total # of Pets _____ Dog(s): _____ Cat(s): _____

Pet's Name(s) _____

Breed(s) _____ Description(s) _____

Birthdate(s): _____ Gender(s) _____

Does any pet have a history of aggressive behavior, biting or attacking anyone or any other animal? Y/N

Describe: _____

Feeding: _____ Drinking: _____

Exercise (to run, walk, jump, play, etc., location (back yard, park, neighborhood)

Does any pet have any health problems or take any medications? _____

Detailed Schedule of medication: _____

Veterinarian Name: _____

Address: _____ Telephone: _____

What would you like us to do in the event of an emergency?

Does anyone else have access to your home during the time services will be provide? Names, relationships, etc.

DESIRED SCHEDULE OF VISITS / WALKS:

DAYS: _____ TIMES: _____ DUTIES : _____

OTHER: _____



PRESTIGE PET CONCIERGE

866.429.9795 | www.prestigepetconcierge.com | info@prestigepetconcierge.com

OUR COMMITMENT

We will NOT touch / disturb anything in your home

We will NOT answer or use your telephone (unless to check-in with our office for scheduling confirmation)

We WILL check to make sure your residence is locked and secure each time we leave

We will, at your request, call you to let you know about your pets/home. If not specifically requested, we will only call in the event of a problem or emergency.

Prestige Pet Concierge is not responsible for any injuries to pet that occur as a result of pet's own environment (i.e. pet injures itself on something in the house or yard or escapes from yard due to inadequate fencing, if instructions to pet sitter include allowing pet to run free in back yard, etc).

KEY ARRANGEMENTS (We require leaving a copy with the doorman or with Prestige Valet & Concierge): _____

If keys are not left at the front desk downstairs on the day of the job, we will have to find alternate ways to collect keys, from you or from building management, and will charge a \$10-20 pick up key fee & / or charge you building's lock-out fee.

TERMS & CONDITIONS

The initial term of this contract shall be as follows:

FOR PETSITTING ASSIGNMENTS ONLY - DATES OF SERVICE REQUESTED:

From: _____ To: _____ SCHEDULED TIMES: _____

SERVICE REQUESTED: _____

PAYMENT

FOR PETSITTING ASSIGNMENTS ONLY: Contract total: _____ payable in advance by credit card or check. Make checks payable to *Prestige Pet Concierge, LLC* (must be paid prior to job assignment start date; \$30 Bank Service charge for returned checks).

THIS SECTION FOR DOG WALKING & ALL OTHER SERVICES:

CREDIT CARD INFO: M/C VISA AMEX OTHER _____

_____ Exp: _____

Client Name: _____

Credit Card Billing Address: _____ City: _____ State: _____ Zip: _____

Authorized Signature to charge weekly for service: _____

Client understands this contract also acknowledges full responsibility for prompt payment of fees. Full payment is required in advance on a weekly basis. Other fees for additional services or circumstances may apply.

CANCELLATIONS

For weekday and weekend walks, we require at least 24 hours notice or you will be billed for the day's service.

For reserved pet sits and overnight sits we require 48 hours notice or you will be billed the first day's service.

For reserved weekend sits and overnight sits (2 days+), we require a 50% deposit, which is refundable if given 48 hour cancellation notice.

For reserved pet sits and overnight sits on holidays, we require a 50% *non-refundable* deposit and require 48 hour notice.

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In the event of inclement weather or natural disaster, pet sitter is entrusted to use best judgment in caring for pet(s) (unless instructed by client to do otherwise in writing). If circumstances beyond the control of pet sitter prohibit them from following instructions, pet sitter will be held harmless for consequences related to such decisions.

Prestige Pet Concierge agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against said pet sitter except those arising from negligence or willful misconduct on the part of the sitter.

In the event of personal emergency or illness of pet sitter, client authorizes pet sitter to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Client will be notified in such a case.

Prestige Pet Concierge may allow a "pet sitter in training" to accompany pet sitter on visit and will supervise behavior of all such additional pet sitters.

Prestige Pet Concierge is not to be held responsible in any way if pet is injured or sickened by any hazard present in the client's home or yard. In addition, pet sitter is not responsible if pet escapes from back yard, due to inadequate fencing, if the instructions to the pet sitter include allowing pet to run free in said back yard, etc.

In the event pet sitter must retrieve escaped animal from a shelter, client is responsible for any fees incurred by pet sitter in such retrieval. In addition, if any pet needs urgent veterinary care, client is responsible for all veterinary charges incurred.

All pets are to be currently vaccinated. Should pet sitter be bitten or otherwise exposed to any disease or ailment received from client's animal which has not been properly and currently vaccinated, it will be the client's responsibility to pay all cost and damages incurred by the victim.

Client authorizes this signed contract to be valid approval for future services for any purpose provided by this contract permitting Prestige Pet Concierge/company to accept telephone reservations for service and enter premises without additional signed contracts or written authorization

Client agrees to call Prestige Pet Concierge upon returning to town so that pet sitter knows pets will be taken care of from that time on. Client also agrees to call pet sitter in the event of a delay of returning to town & to pay (upon return) for any additional days pet sitting added on, due to a delay of client to return to town on schedule.

I have reviewed this Service Contract for accuracy and understand the contents of this form

Client Name (Please Print)_____

Client Name (Please Sign)_____

Date Signed:_____